

# Rooney's Conditions of Hire

1. While all care and precautions have been taken, Rooney's do not accept liability for direct, indirect or consequential loss, injury or damage suffered by the Hirer, or any servant, agent or member of the Hirer's household, arising out of any defects. Whether patent, in equipment out of hire.
2. The equipment hereby hired shall be at the sole risk of the hirer, who shall be liable and responsible for any damage to or destruction of or loss of such equipment howsoever caused, including vis major, casus fortuitus or act of any third party, from the time of delivery to the hirer until redelivery of the equipment to the premises of Rooney's.
3. Rooney's can not accept any liability for any equipment damaged that has been supplied to an event by a third party, it is recommended that the hirer or the third party takes out additional insurance for that particular event.
4. On paying a deposit against your order or signing the order / delivery note, the Hirer acknowledges the Rooney's Conditions of Hire and agrees to the terms and conditions laid out.
5. Interest will be charged on all overdue accounts at the current bank lending rate plus 2%.
6. All orders are to be paid in full before delivery or collection, until the order is paid in full it will remain as a quotation and is subject to change without notice.
7. Items will only be booked for the Hirer once the order has been paid for.
8. All orders will include a refundable deposit, which will cover the Hirer against goods that are damaged or lost. Any good that is damaged or lost will be charged for and deducted off the refundable deposit. All refundable deposits not collected within 3 months will be written off.
9. Mileage will be charged for on all deliveries and collections. Any order that requires a second delivery due to client's additions will be charged for.
10. Hire charges do not include the installing or set up of such items as fairy lights, chairs, tables, linen, cutlery, crockery etc. Rates for set up of equipment are available on application.
11. Hired equipment is not insured once it leaves Rooney's premises. It is the responsibility of the client to ensure the security of all Hired equipment.
12. While great care is taken by our trained packing staff, all breakages and damage to equipment in transit or while in use will be charged for in addition to the hire charges.
13. Rooney's cannot accept any responsibility for any damage that our equipment may cause to a clients vehicle once it has left Rooney's premise. It is the responsibility of the driver to ensure all goods are safely loaded and are secure before leaving Rooney's.
14. To facilitate with loading and off loading of customer collection orders please note the following times:
  - a. All orders being collected must be made before 3.00pm – weekdays
  - b. All orders being returned must be made before 4.00pm – weekdays
  - c. All orders on Saturday's must be collected or returned by 11.00am
15. To facilitate in smooth deliveries of orders, goods maybe delivered a day early at no extra charge.
16. An additional hire charge of 50% per day of the "hire charge" will be charged on orders that are not returned by the return date.
17. Any goods returned in an unhygienic condition will attract a special cleaning charge.
18. No fires are to be made in or near Rooney's Marquees / Tents / Gazebo's. The smoke from fires, stain the fabric of the tents and cause dis-colouring. Any Marquee / Tent / Gazebo that is smoked will be charged for at replacement value of the fabric.
19. When erecting a marquee, stabilising pegs are driven into the ground – please ensure that any underground pipes or cables are clearly indicated to a Rooney's Driver / Supervisor before installation takes place. Rooney's will not be responsible for any damaged pipes or cables or damage to any other property however such damage may be caused, including negligence on the part of any Rooney's employees.

20. Cancellations by the Hirer less than 30 days prior to the delivery / supply date of your order will be subject to a 50% cancellation / surcharge fee of the total hire charge, Cancellation 7 days prior to the supply date will be subject to a 100% cancellation / surcharge fee of the total hire charge.
21. All delivery times given are estimates, Rooney's cannot be held responsible for any delays beyond our control. Rooney's will only accept payments by cheque 14 days prior to supply date, otherwise all payments must be made by RTGS, cash or bank guaranteed cheque.
22. Please note that no vinyl stickers or posters are to be stuck or glued on the PVC Walls or Roofs of Rooney's Tents.
23. There will be a special cleaning charge to remove vinyl or glue if this does occur. The charge will be determined on the area of PVC that needs to be cleaned.
24. Any site plan or drawing issued by Rooney's remains the property of Rooney's.

## Additional Temporary Export Order Conditions:

1. The client is responsible for clearing the goods into the country of final destination and any transit countries, and all associated costs. Rooney's will be responsible for all clearing and costs associated with the Zimbabwean Authorities.
2. The client will be responsible for supplying additional labour to help with the installation and dismantling of the Rooney's equipment.
3. The client will supply accommodation for the Rooney's crew.
4. Rooney's cannot be held responsible for any delays / acts of God that may occur at the boarder (s) that are beyond their control, that may delay in the delivery of the goods.
5. Rooney's will supply any necessary documentation that the client may need for customs and clearing on request.

## Tips for when hiring items for an event:

1. For any event it is recommend that you take out insurance for that event – please consult your Insurance Broker for further information.
2. All other suppliers to your event i.e. caterers / bar service / sound and lighting etc should also have insurance for that particular event.
3. Please do not fold table cloths when they are wet or damp as this will cause mildew and will damage the linen.
4. Any linen with excess stains or marks will be charged for.
5. Any goods that are returned after the due in date will attract an extra hire charge which will be deducted off your refundable deposit.
6. Plastic chairs on smooth surfaces are dangerous, please avoid this
7. Fire are not allowed in or near a marquee as this is not only a fire hazard, the smoke stains the fabric and can not be cleaned. All damaged marquees will be charged for.
8. When erecting a marquee, stabilizing pegs need to be driven into the ground. Rooney's can not be held responsible for any damage that may occur to water pipes or under ground cables. Please before installation takes place indicated to our site supervisor where you think any cables or pipes may be as this could help avoid anything being damaged.
9. Please ensure you check in and out all items with our supervisors and everything is signed for.
10. If you do have any further questions on our terms and conditions of hire please feel free to contact a Manager at Rooney's.